

Gillman Automotive Group



“Pretty hassle-free. The ability to deploy the agent and software without being present is a huge plus.”

ALEX – NETWORK ADMINISTRATOR – GILLMAN AUTOMOTIVE GROUP

COUNTRY: United States

www.gillmanauto.com

Number of seats: 775

Product: ESET Endpoint Antivirus

THE CUSTOMER

Gillman Automotive Group is a family-owned and -operated group of automobile dealerships. With over 75 years of success, the Houston-based automotive group has 14 dealerships across Texas. The company was originally founded by Frank Gillman when he opened his first dealership in downtown Houston. Since the company's very beginning, customer satisfaction has been paramount, and it understands that future growth and continued prosperity depends on maintaining its long-established tradition of excellence.

A BETTER SOLUTION SOUGHT

Gillman Automotive Group was looking for a better solution to combat users accidentally introducing threats into the environment. Being a very distributed environment, with 14 locations across multiple cities, one of the company's primary focuses was also a solution that could aggregate the data into a single management server. It also needed a method for deploying any new solution remotely so it did not have to go to each city and touch every computer.

MAKING THE CHANGE

Gillman Automotive Group took advantage of ESET Rip and Replace, so that with a single, remotely deployed package, it could very quickly switch from its previous AV over to ESET. Over its years with ESET, the company has found that ESET is hassle-free and continues to enjoy the low footprint we provide on all of its devices. To sum up its experience with ESET over the last few years, Alex at Gillman Automotive Group had this to say: "Overall, it has been very pleasant; only had a few minor issues, which the support team helped me correct very promptly."

KEY BENEFITS FOR GILLMAN AUTOMOTIVE GROUP

- **More time spent on other projects due to hassle-free nature of ESET's security solution**
- **More resources to be utilized on legacy computers due to small footprint**
- **Handling and reporting of threats makes it easy to track down any pressing problems**
- **Easy deployment with Rip and Replace made it easy to switch from previous AV**
- **Downtime, issues, and user support are minimized by prompt response from technical support**