

# CASE STUDY: MAGSTIM



"The Remote Administrator Console made installing ESET over the network simple. The pre-defined policies enabled the set up to work 'out of the box', with only a few tweaks needed to reflect our network infrastructure and specific needs."

*Gareth Lloyd, IT Manager in Magstim*

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## THE CUSTOMER

Based in South West Wales, Magstim provides state of the art clinical and research instruments that are used within neurological and surgical fields. The company's flagship product is a range of non-invasive magnetic stimulation systems that stimulate the human cortex, spinal roots and peripheral nerves.

Magstim has approximately fifty users that rely on the predominantly Windows based network. With the responsibility of providing the technology that enables neuroscientists to work with the human brain in awake subjects, downtime because of malware infections is unacceptable and having the best antivirus protection available is critical to the business.

## CHALLENGE

With their current antivirus contract coming up for renewal, IT Manager Gareth Lloyd decided to look around at other products available. "I'd heard good things about ESET in the past and the AV-Comparatives site rated the product well," he explains.

Removing the antivirus previously installed proved a time consuming task as the software had to be uninstalled from each workstation which then required a reboot. In contrast, installing ESET NOD32 Antivirus Business Edition was a relatively simple task using the ESET Remote Administrator Console (ERAC) that enables the anti-malware software to be deployed automatically without rebooting.

## SOLUTION

Once each workstation started communicating with ERAC it was updated using the update mirror facility and only minor changes were required to the pre-defined policies within the ERAC. Changes to the policy were then rolled out to each client automatically the next time it connected to the console.

On the occasion where Magstim required assistance from ESET's technical support about an issue with the mail server it was resolved quickly and professionally.

Since the initial installation, an update to the client software has also been carried out without a problem. "Our network continues to receive the high level of protection it requires and we benefit from a lower cost, without compromising security," concludes Gareth Lloyd.

# ESET Endpoint Security

Safeguard your company data with multilayered protection from an antivirus pioneer



25 YEARS  
INNOVATIVE  
TOP-RATED  
ANTIVIRUS  
PROTECTION

★★★★★  
★★★★★  
★★★★★  
★★★★★  
★★★★★

Safeguard your company network with ESET Endpoint Security - a solution that protects your data on multiple layers. The legendary NOD32 antivirus, two-way firewall, web control and remote administration stand in the first line of defense against threats.

In ESET, we have a 25-years' experience in creating security software which has earned us trust of more than 100 million users around the world and numerous awards and accolades from prestigious testing bodies.



## 3 GOOD REASONS TO USE ESET ENDPOINT SOLUTIONS

### BUILT TO BE LIGHT AND EFFICIENT

The unique build of ESET Endpoint Solutions with focus on small system demands has been optimized to perfectly match any system environment, ensuring fast startup and smooth performance while delivering a consistent level of security.

### REMOTE ADMINISTRATION

Manage the security across thousands of endpoints from a single console. Take advantage of features such as randomized execution of selected tasks to load balance tasks on the network and real-time web dashboard displaying critical information about network security.

### CLOUD-POWERED REPUTATION

ESET Endpoint Solutions deliver advanced protection to company endpoints. The proven ThreatSense scanning engine combined with ESET Live Grid optimized scanning based on whitelisting of "safe" files deliver precise detection of malware, making the solution highly effective against emerging threats.

### PRODUCT USED BY THE CUSTOMER

#### ESET NOD32 ANTIVIRUS 4 BUSINESS EDITION

Proven antivirus and antispysware that delivers proactive protection for businesses large and small. The solution is complemented by ESET Remote Administrator - a central administration tool that allows for remote installation of security software, enforcing security policies, running remote scans and more.

**About ESET:** ESET is a Slovak-based IT security company founded in 1992 in Bratislava. Regional offices are in Prague, Czech Republic; San Diego, USA; Buenos Aires, Argentina, and Singapore.