

Johnson County

“The fact that it just works and is low on maintenance needs, combined with the ease of install and reasonable pricing, really helps an understaffed IT department.”

CHRIS – SYSTEM ADMINISTRATOR – JOHNSON COUNTY



COUNTRY: United States

www.johnsoncountytexas.org

Number of seats: 750

Product: ESET Endpoint Protection Advanced

THE CUSTOMER

Johnson County is a medium-sized county in North Texas with a population of around 155,000. It was founded in 1854 and is located south of Fort Worth and west of Dallas. Johnson County is known for its extensive farms and ranches, which cover 362,004 acres. Johnson County features cities such as Burleson, Keen, Joshua and many other, smaller communities.

A BETTER SOLUTION SOUGHT

Johnson County was looking for a solution that fit into its limited budget and met the mandated state and federal requirements. Its previous solution was very difficult to configure, interfered with important software, and was very system-resource-intensive. The county knew there must be a better way, as its previous solution rarely caught infections.

MAKING THE CHANGE

In testing ESET, Johnson County found that it was easy to configure and keep updated, and was very light on system resources, which was a very welcome change from the county's previous solution. After being impressed with the ESET tools available, testing support resources, and utilizing the knowledge base, it decided to dive in and make the switch to ESET. Utilizing ESET Rip and Replace, the county was able to switch 650 computers in days rather than weeks without manually touching a single computer. After using ESET, Chris, system administrator for Johnson County, had this to say: "Have been pleased with the ease of use of the console and been able to configure endpoints exactly how we needed to for protection with minimal interference."

KEY BENEFITS FOR JOHNSON COUNTY

- **More time spent on other projects due to hassle-free and easy-to-configure nature of ESET's security solution**
- **Low maintenance needs and "just works" solution provides relief to understaffed department**
- **Easy deployment with Rip and Replace made it easy to switch from previous AV**
- **Downtime, issues, and user support are minimized by prompt response from technical support**