



# DIRECT ENDPOINT MANAGEMENT

PLUGIN FOR KASEYA VSA

**Progress. Protected.**

For MSPs (Managed Service Providers) using the **Kaseya VSA Remote Monitoring and Management (RMM)** tool, ESET provides a state-of-the-art plugin to connect Kaseya VSA directly with ESET antimalware solutions for endpoints.

**ESET Direct Endpoint Management plugin for Kaseya VSA** offers MSPs a wide range of functionality, from fast installation and deployment to policy management, allowing for a very high level of automation. Last but not least, there's no need to install any additional cloud or on-premise console as the plugin works from Kaseya VSA and communicates directly with endpoints.

# Capabilities

The plugin consists of three components, each providing MSPs with different functionalities.

## DEPLOYMENT COMPONENT

Directly deploys ESET Security products to secure endpoints. The component's capabilities include installing, re-installing and uninstalling ESET antimalware.

## TASK COMPONENT

Allows you to easily perform tasks on endpoints. Includes **Activation and Deactivation, Configuration changes, Running remote scans and updates.**

## MONITORING COMPONENT

Monitors **Detection updates, ESET product status (installed, running), Protection Status, Activation status, Threat log and Scan log events**, and also creates comprehensive **Diagnostic summaries**. Lets you limit monitoring based on the severity, and **automatically generate a ticket** in Kaseya VSA or send an email to the admin in case an intervention is required.

## SYSTEM REQUIREMENTS

### Supported ESET Business Products

- ✓ ESET Endpoint Antivirus for Windows and macOS
- ✓ ESET Endpoint Security for Windows and macOS
- ✓ ESET File Security for Microsoft Windows Server
- ✓ ESET Mail Security for Microsoft Exchange Server

For the complete list of supported ESET products visit [help.eset.com](https://help.eset.com)

### Kaseya VSA

To review Kaseya VSA system requirements, please visit Kaseya's website.

Questions about a product or a partnership?

Contact your ESET representative.

[www.eset.com](https://www.eset.com)

# How to automate

These are the examples of how you can use the plugin components to your advantage to automate the management of endpoint security, and save time creating and resolving tickets.

## 1. ENSURE CONTINUOUS PROTECTION

**Situation:** For any number of reasons, customers' endpoints may end up without ESET installed or activated antimalware.

**How to automate:** To achieve continuous uptime, combine Monitoring and Deployment or Task Components. For situations where you receive a not-installed alert, have Deployment tool automatically run remote installation. Trigger automatic activation task for each not installed alert in chronological order.

## 2. ENSURE DETECTION DEFINITIONS UPDATES

**Situation:** While ESET antimalware has a default update task running, you can set up an additional remote update in case the default one fails.

**How to automate:** If the endpoint reports that it hasn't been updated in the specified time frame.

## 3. ENFORCE CONFIGURATION

**Situation:** You want to make sure that all devices within the given group are using the same configuration policies.

**How to automate:** Have the Task component regularly run on the device group and overwrite any configuration that is older than the specified time frame. Have the Task component apply the desired configuration.

# Benefits

## FAST DEPLOYMENT

With no need to install a cloud or on-premise console, you're up and running within minutes.

## QUICK LEARNING CURVE

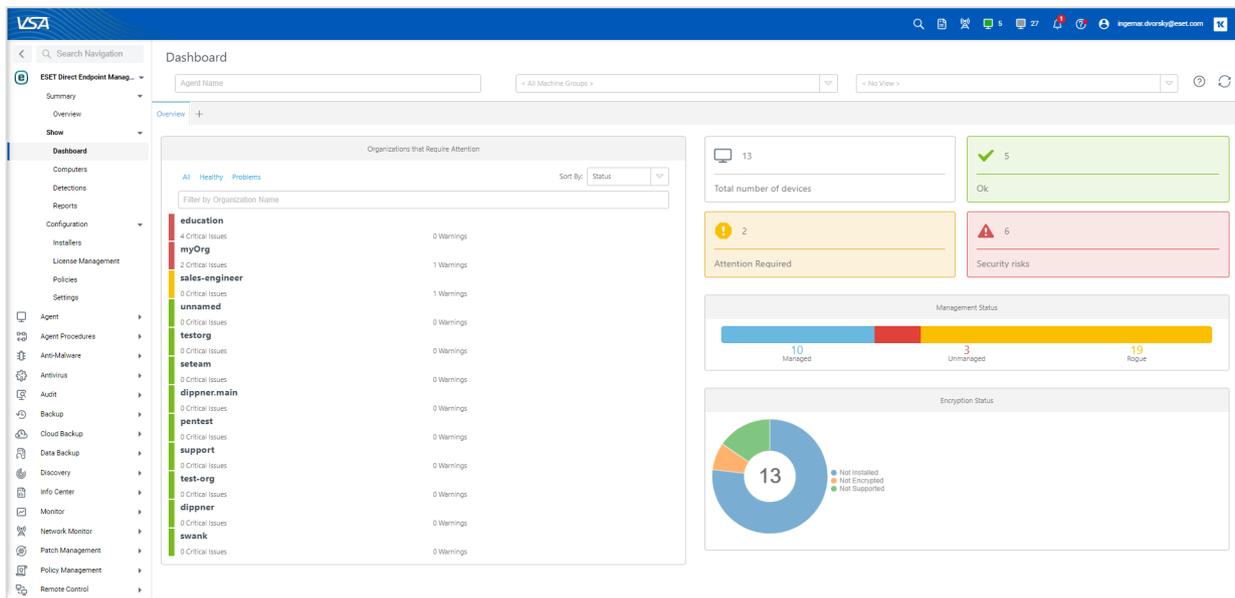
The direct endpoint management plugin connects directly to the familiar environment of Kaseya VSA. There is no need to learn how to use it.

## BEST PLUGIN FUNCTIONALITY

With ESET Direct Endpoint Management plugin for Kaseya VSA, you get the best endpoint protection plugin, with the widest range of capabilities and automation options.

## SAVE TIME AND MONEY

The plugin's capabilities combined with ESET's trademark detection and extremely low support burden give you an unparalleled profit-per-seat ratio.



## ESET IN NUMBERS

**1bn+**  
internet users  
protected

**400k+**  
business  
customers

**10k+**  
MSPs  
worldwide

**13**  
global R&D  
centers