

Muskogee Public School District

“We chose ESET because of deployment, cost of the suite, and overall effectiveness. Not to mention the awesome ‘low footprint’ of ESET. In the past three years, we have caught and stopped over 140,000 infections. Protection of that level speaks for itself.”

—ERIC WELLS, DIRECTOR OF TECHNOLOGY, MUSKOGEE PUBLIC SCHOOL DISTRICT



Country: USA
Number of seats: 6,850
Product: ESET Endpoint Protection Standard
Website: www.mpsi20.org

THE CUSTOMER

The Muskogee Public School District, the primary public school district in Muskogee, Oklahoma, has about 6,000 students and facilities that include an early childhood center, elementary and middle schools and high school.

Located in the northeast quadrant of Oklahoma, Muskogee is a full 1:1 district embracing the digital classroom concept, with nearly 8,000 user endpoints and a Windows environment.

THE CHALLENGE

As a school district, Muskogee needed to meet state- and federal-mandated compliance directives, as well as dealing with security challenges. Education clients in particular face widely varying levels of user security awareness, and are vulnerable to malware transmitted by social media, phishing emails, malicious apps and the like.

And like every school, the IT staff needed to balance costs and low system impact with effective antivirus protection and multiple layers of security.

But before switching to ESET, Muskogee was using a competitor’s product. Director of Technology Eric Wells said it was missing viruses and causing resulting shutdowns, as well as being difficult to manage.

“We were infected on several endpoints and had to stop business operations due to automailers inside our network,” Eric explained.

In addition, the district’s security solution lacked reporting features that made it difficult to monitor endpoints, and had heavy system demands that caused slowdowns.

THE SOLUTION

Making the decision to switch to ESET was based on a number of factors, including price, light footprint and detection capabilities. “We chose ESET because of ease of deployment, cost of the suite, and overall effectiveness,” Eric said.

Part of that effectiveness comes from ESET Remote Administrator. In addition to offering single console, multi-platform AV management, ESET Remote Administrator provides IT asset management, user communications and remote troubleshooting.

KEY BENEFITS

- Accurate virus detection
- Ease of management

“With thousands of students online at one time, ESET intelligent reporting makes it easy for us to know which machines we need to look at,” Eric explained. “ESET does the real-time analyzing we need.”

“The single pane of glass to manage the solution from is great, and the fact that the management console can be installed anywhere allows me to train and teach all of our technology employees how easy it is use ESET.”

Eric added, “ESET has made our workflows easier, thus making us more effective. We love it when a solution just works!”

Last, but certainly not least, the problems with recurrent infections ceased once ESET was implemented. “In the past three years we have caught and stopped over 140,000 infections. Protection of that level speaks for itself.”